

## HSE Policy JSC "QAZAQ AIR"

JSC "QAZAQ AIR" (hereinafter referred to as the Airline) believes that the effective management of HSE issues is one of the most important factors of its successful operation. As an organization as a whole and each employee individually, we are committed to:

1. strive to work without causing harm to people and damage to the environment and to use natural and energy resources rationally;

2. actively develop HSE culture that promotes personal example on the part of management and employees;

3. apply a systematic approach to HSE management aimed at identifying HSE risks and their effective control, as well as defining tasks and goals for evaluating the work of the Airline as a whole and each employee individually;

4. promote a healthy lifestyle among our employees and protect our staff from health risks in the workplace;

5. follow industry-leading standards to ensure the integrity and reliability of assets during the operation of our facilities;

6. to select contractors and subcontractors that meet or exceed our HSE requirements;

7. implement and verify systems in operation for prompt and effective response in case of emergency or undesirable situations;

8. be guided in their work by the requirements of the legislation of the Republic of Kazakhstan and best industry practices;

9. constructively and correctly contribute to the improvement of laws and regulations of the Republic of Kazakhstan in the field of HSE;

10. Conduct an open dialogue on HSE issues with all stakeholders and form long-term positive relationships based on trust;

11. check and periodically analyze the above principles with a view to their continuous improvement.

QAZAQ AIR JSC supports all employees who stop work when they notice an unsafe condition or an action that may lead to undesirable consequences.

All employees of «QAZAQ AIR» JSC are responsible for the successful implementation of this policy.

The Airline's objectives in the field of industrial safety:

- Prevention of injuries in the Airline on the principle of "zero tolerance";
- Improvement of work to ensure personal safety and trouble-free production;
- Implementation of the world's best industry practices;
- Raising awareness and a culture of safe work.

I support all employees stopping work when they notice an unsafe condition or action that may lead to undesirable consequences.

CEO

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